

Ice cream factory assistant/delivery driver job description

About us

We are a family run business who have operated in South Shields since 1942.

Our Parlours

Ocean Road/The factory

Our first Ice Cream Parlour, this parlour has stood the test of time and is now one of the oldest if not the oldest business in South Shields town centre.

With our factory located at the rear of the premises, this parlour has thrived off the luxury of having their own ice cream freshly made on site.

This parlour plays a significant part in the local communities up bringing.

Elevated Walkway:

Our Elevated Walkway & Amphitheatre parlour is the central point of South Shields Sandhaven Beach.

Serving our multi award winning in-house ice creams and our unique blend of freshly ground coffee, a visit to our parlour compliments a day by the coast.

About you

Character

We are looking for an enthusiastic, hardworking individual to join our factory team. You must demonstrate a passion for food manufacturing, in particular ice cream, and have the confidence and creative flare to participate in flavour development and strategy meetings.

You must be a keen problem solver and demonstrate the ability to work using your own initiative, as well as part of a team.

We are looking for someone with a 'can do' attitude, who can be available to work long hours during peak times, and understand the physical demands of the job.

Hygiene is of the upmost importance to us, and this must be demonstrated through personal appearance and manner in the workplace.

You must hold a full UK driving licence and be comfortable driving a delivery van, and trailer.

Duties will include:

In the Factory:

- Responsible for assisting with the production of our signature ice cream
- Adhering to HACCP procedures
- Following procedures to ensure the in depth cleaning of factory equipment

- Following procedures to safely assemble and disassemble factory equipment and machinery to clean
- Good working knowledge of the “Safer Food Better Business” file, which consists of weekly diary sheets & temperature records - Ensuring that the storing of the file is chronological, and in a tidy and professional manor
- Adopting a “clean as you go” attitude - Following food safety standards
- Ensuring the presentation of finished goods are to a high industry standard
- Routinely defrosting & cleaning refrigerated/freezer units in factory and store room areas
- Adhering to the physical demands of the job, that include heavy lifting of 25kg bags and carrying stock up and down stairs

Delivery driving:

- Deliveries to Minchella & Co outlets and wholesale customers
- Ensuring a polite and professional manner when interacting with wholesale customers, as well as customers who visit the parlours

Other responsibilities:

- Checking and signing off deliveries, storing stock, stock rotating and keeping storage areas tidy when required
- Following recipe instructions and measuring exact ingredients when required
- Delivering our ice cream trailer to events when required

Desirable Qualifications

Educated to at least GCSE level or equivalent

GCSE level or equivalent in maths would be an advantage

Food safety & Hygiene level 3 would be an advantage

Full UK driving licence

Desirable Experience

Working within a food manufacturing setting would be desirable. However, full training will be provided.

Experience working in a fast paced environment, where long hours are sometimes required.

Wage: Meets National Minimum Wage

Hours: Flexibility required to work part time hours over a 7 day per week period.

